



Collection and analysis of  
statistical data



## PERFORMANCE EVALUATION SYSTEM

The service evaluation is a tool of enormous value in the management of human resources, whose main objective is to increase the motivation and objectives of the service operators. This indicator promotes the dialogue between managers and employees promoting continuous improvement.

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This system promotes a dynamic of change with constant improvement as an objective.

QMAGINE EVALUATION enables operators to reflect on their own performance and impact on the organization, thus making them active agents in the process of internal evolution.

The evaluation system can be applied to all types of service operators regardless of the business area in which they are located.